

RAJEEV KUMAR

Cloud Infrastructure | Azure | Windows Server | Endpoint Management

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PROFESSIONAL SUMMARY

Final-semester B.Tech (Information Science) student with enterprise IT experience at Wipro, spanning Tier-1 Windows endpoint support in a banking environment and server vulnerability-management coordination. Microsoft Certified in Azure Fundamentals (AZ-900), with hands-on lab exposure to Windows Server administration (Active Directory, DNS, DHCP, File Services, IIS) and Azure infrastructure (VM provisioning, resource/subscription management, App Service). Built a full-stack endpoint monitoring platform demonstrating working knowledge of Windows endpoint architecture, APIs, and cloud deployment concepts. Targeting Cloud Infrastructure, Azure Support, and Systems/Windows Server Administration roles.

CORE TECHNICAL SKILLS

Windows Server (Lab): AD DS, Domain Controller setup, DNS, DHCP, File Server, NTFS/Share Permissions, IIS, Hyper-V, VMware Workstation

Azure & Cloud: AZ-900 Certified; VM provisioning, subscription/resource management, App Service, container deployment (lab exposure)

Endpoint & Enterprise Tools: Microsoft Intune, ServiceNow, ARCON/ARCON PAM, LANDesk, Zscaler, Windows 10/11

Automation & Scripting: PowerShell (currently learning), Python

Development (Project Work): FastAPI, React, TypeScript, PostgreSQL, Docker, REST APIs, WebSockets

PROFESSIONAL EXPERIENCE

Desktop Support Engineer (L1) — Wipro — ICICI Bank Project

Jul 2023 – Present

- Deliver Tier-1 desktop and endpoint support in an enterprise banking environment, handling ~10 tickets/day via ServiceNow.
- Support and troubleshoot Windows 10/11 endpoints, covering user, endpoint, and access-related issues within defined processes.
- Work daily with enterprise endpoint tools including ARCON, LANDesk, Zscaler, and Microsoft Intune.

Project Coordinator, Server Vulnerability Management — Wipro — IDFC Bank Project

Jul 2022 – Jun 2023

- Processed server vulnerability-assessment dumps and segregated vulnerability points using Excel-based analysis.
- Assigned vulnerability points to infrastructure teams and coordinated remediation and patching activities; assisted in closure of 5+ lakh vulnerability assessment points.
- Coordinated server downtime scheduling with client and technical teams; tracked remediation progress to closure.
- Built Excel dashboards and closure reports for vulnerability-management status and client communication.

CLOUD & INFRASTRUCTURE PROJECTS

Endpoint Sentinel X — github.com/ItsRjpatel/Sentinel

- Personal/college project: enterprise-style Windows endpoint monitoring platform (Agent → REST API → FastAPI → PostgreSQL → WebSocket → React console).
- Implements hardware/OS inventory, endpoint status monitoring, performance charts, alerting, security scoring, and real-time command orchestration, with Docker and Azure/cloud deployment exposure.

Windows Server Enterprise Lab — github.com/ItsRjpatel/Windows-Server-Enterprise-Lab | **Azure Infrastructure Labs** —

github.com/ItsRjpatel/Azure-Infrastructure-Labs

- Hands-on lab documentation of AD DS, DNS, DHCP, File Server, NTFS/Share permissions, IIS, and virtualization (training/lab experience, not production).
- Hands-on Azure labs covering VM provisioning, networking/VNets, resource management, and App Service (supporting AZ-900 certification).

CERTIFICATIONS & TRAINING

- Microsoft Certified: Azure Fundamentals (AZ-900)
- Wipro Internal Certifications: Windows Server Administration L1 & L2, EUC Administration L2, Linux Administration L1 & L2
- Wipro Internal Assessments: Cloud & Azure Fundamentals, GenAI & Copilot L3, Cloud Infra Admin L1, Azure OpenAI L1, Google Gen AI L1 & L2

EDUCATION

B.Tech, Information Science — BITS Pilani (Pursuing, Expected 2026)

Diploma, Computer Science & Engineering — Government Polytechnic Gaya (2021)

Location Preference: Patna preferred. Open to PAN India, including Noida, Pune, and Kolkata.